

Field Service Software for NetSuite

NextService is an award-winning, native built for NetSuite SuiteApp that extends NetSuite for organizations needing a solution for field service management. With customers in North America, Europe and Asia Pacific, NextService provides efficient field service management within NetSuite.

NextService.TM
Field Mobility

Why NextService?

Native Field Service Application for NetSuite

NextService is built in, on and for NetSuite. And only NetSuite. Our application is "Built for NetSuite" (BFN) accredited and is classified as "Native" because we are built within NetSuite.

- Real-Time Updates from the field for fast response
- Inventory accuracy from the field to the back office
- 360-degree visibility across the business for real time reporting and analytics
- No servers, all data is stored within NetSuite enabling one source of truth
- Single solution platform simplifies troubleshooting and problem resolution
- Compatibility with all current and future versions of NetSuite
- Installation uses SuiteBundler, ensuring software bundling is safe and secure
- Support Native NetSuite functionality and extend core features
- Agile and rapid deployment



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Job Scheduling and Dispatch

The NextService Scheduler displays the status and location of a field service team in real-time, with a single display within NetSuite. Job priorities, technician location, job status, technician availability- are constantly updated to enable efficient utilisation of people in the field.

- Drag and Drop Scheduling within NetSuite
- Management of individuals or teams within the field
- Flexible filters ensure right person on the right job
- Colour coding for real time job status
- Mobile Emulation to assist people in the field

Field Mobility

The NextService Mobile is a fast and flexible way of collecting data from the field into NetSuite. Our mobile works on any device with a browser and enables real-time collaboration of tasks, jobs, project status, inventory management and quotes and sales orders in the field.

- Configurable and flexible to meet customers individual requirements
- Custom Checklists and Forms
- Photo and signature capture
- Consume inventory in the field
- Customer and Asset history
- Expense capture
- Integrated Mapping

Key Features

- Scheduling and Dispatch
- Asset Management
- Field Mobile Application
- Preventative Maintenance
- Installations & Job Requests
- Warranties & Repairs
- Spare Parts & Inventory in the field
- Compliance & Safety Forms
- Service History
- Teams & Crews
- Customer 360-degree view
- Workflows & Visual Dashboards
- NetSuite Operational Intelligence

